



Return/Exchange Form

RETURNS:

An item is considered for return if nothing is physically wrong with it. The item may not fit correctly, or may look differently than you expected. For return instructions read on. For broken or defective products please see the warrantee section on our website. Any item(s) purchased from Opticride may be returned within 30 days. The item must be in its original packaging and in unused condition in order to receive a refund. Some special order items may require a restocking fee. Please check with a sales associate for details. To return your order, fill out this form completely, and write your order number visibly on the outside of the box. Be sure to include your order invoice in the package. When we receive the item, your account will be credited accordingly.

EASY EXCHANGES:

Opticride makes it easy to exchange unused item(s) for new ones. To authorize an exchange, please call a representative at 877-977-LENS to specify the exchange item or receive additional assistance. Fill out this form accordingly, and send it back with the return item. You will be charged/credited the difference in price upon successful arrival of the return item.

SHIPPING:

Return orders to:

OpticRide.com
Returns/Exchanges
99 Main St.
Geneseo, NY, 14454

Please return all items via ground shipping. Always be sure to insure the package for the full retail value of the item. Write your order number clearly on the outside of the box. Please note: Third party shippers (example UPS Store, FedEx, Kinko's, Mailbox Etc.) add charges to normal ground shipping costs. Opticride does not reimburse these charges. Please do not return any items via COD – our shipping department cannot accept COD returns.

Reason For Return (choose one):

- a) Item not as pictured
- b) Item does not fit
- c) Do not like
- d) Wrong Item
- e) Arrived late
- f) Other (Please specify): _____

Item(s) to be returned:

Order Number	Product Description	Price

Exchange Items:

Product Description	Price	Quantity

Customer Information:

Name: _____	Order Number: _____
Mailing Address: _____	City: _____
State/Province: _____	Zip: _____
Country: _____	
Phone Number: _____	Email: _____

